



Class Dojo Parent Guide



Class Dojo is an effective communication and behavioural reward system which allows parents, teachers and students to connect by sharing photos, videos and messages.

Class Stories

Class stories are a way for your teacher or the Heads of School to communicate whole class or whole school messages. You can respond to these posts by 'liking' them, just like Facebook!

Child's Portfolio

One of the features of Class Dojo is that children can be awarded Dojo Points by exhibiting desirable behaviours. On your child's individual portfolio, you can view how many Dojo points they have received in school and what they were awarded for e.g. good listening, helping others etc. You can also upload homework, photos or videos to your child's portfolio, which can be viewed by the teacher. Children can also personalise their monster avatar here.

Messages

Parents can directly message teachers through Class Dojo. We ask that all parents adhere to the "Dos and Don'ts" set out below:

Do:

- Do message your child's teacher if you want to share something positive from home or congratulate your child on something they have done in school.
- Do message your teacher if you are struggling to access the home learning resources/ homework or links sent out.
- Do message your teacher if you want to pass on a message that is about the school day, an event or something you'd like the teacher to be aware of.

Don't:

- Please do not message your child's teacher to notify them of collection arrangements, absences or illnesses - this should be done via the school office as normal.
- Please do not use Class Dojo for urgent messages; please call the school office.
- Please do not message your child's teacher if you have a concern or complaint. Please ring/e-mail the school office and a call back will be arranged.

- Please do not message through Class Dojo for sensitive or behavioural issues. Please ring/email the school office and a call back from the class teacher will be arranged.

Teachers will always endeavour to reply as quickly as possible. Due to settings on the Class Dojo App, teachers will only be able to respond to messages between **8am and 5pm** (Monday-Friday). Staff will aim to reply within 24hrs of the message being sent; however, please bear in mind that school life can be incredibly busy and whilst every effort will be made to reply or acknowledge messages, there may be a delay on occasion.

We hope you find Class Dojo a convenient and exciting way of keeping in touch with your child's learning.